

Terms and Conditions

Please read the following carefully, by using the website "JetPack365.com" and purchasing products or services on it, you agree to abide by the following terms and conditions:

I am at least 18 years of age (as defined in my Municipality).

I agree that any smoking supplies purchased will be used for lawful purposes, including tobacco or legal blend (as defined in my Municipality) use only.

It is legal in my country and/or state to purchase tobacco-related products.

I support the First Amendment of the United States Constitution, which states that American adults reserve the right to decide for themselves what they choose to read and/or view without judicial interference.

Use of these products is entirely at the risk and discretion of the user and Jet Pack 365 will not be responsible for any use or misuse of the products sold herein.

Purchases on this site under the age of 18 are prohibited by local, state, and/or federal law.

I am not a law enforcement officer, government agent or informant and I am not in any way entering this site for the purpose of gathering information for the purpose of prosecuting the owners or representatives of Jet Pack 365.

All images, text, product names and descriptions on this site are © 2011 by JetPack365.com .

By browsing and entering JetPack365.com, I certify that I am 18 years of age or older, and that the above statements are true.

Note: The items listed herein are intended for tobacco and/or legal smoking blends only. Please exit this site if you do not accept these terms and conditions, are not of a legal age in your place of residence to purchase tobacco related products, or are in a state and/or country where use of this site is not permitted.

Ordering

You do not have to have an account in order to purchase goods from JetPack365.com. When you add items to your cart, a file is created on our server which stores details of your purchases. This file is linked uniquely to your browsing session and cannot be viewed by anyone else, and we do not store your payment details.

When you complete your order, we ask for personal information about you, such as your full name, address, e-mail address, phone number and credit card details. This data will only be shared with our payment service provider and courier services, and only for the purposes of processing and shipping your order.

All sensitive data is transmitted via an industry standard 128-bit secure socket layer connection.

We collect anonymous, non-personal data, such as how many times a product is purchased or viewed, in order to continually modify our website to suit the browsing trends of our users.

We do not automatically collect personal data about you.

We do not share any personal data with any 3rd part organization or institution, except for the purposes of processing your order as detailed above, or if required to do so by law.

Purchasing

Once your order has been placed and completed online you will be sent an automated e-mail confirmation of your order via PayPal and that your order and all relevant details have been received and are progressing through our system.

Jet Pack 365 may cancel any order and not supply products if it is reasonable to do so and may change or discontinue the availability of products at any time without notice. If an Order is cancelled, any payment made for the Products will be refunded in full. This does not affect your Statutory Rights.

Every order is treated as individual and will be processed as such.

Any defective, damaged or incorrect orders shipped will be replaced or refunded according to our terms and conditions ONLY if we are notified within 7 days of receiving your order and it is reasonable to do so.

All products and services are subject to availability. Jet Pack 365 endeavors to keep accurate stock levels, however in the event of an item being sold out, it will be deleted from your order. If the item purchased is still required, we will retain the order until such time that the item ordered comes back into stock.

Jet Pack 365 is not able to control, or take responsibility for the actions of Customs and Excise. All packaging is discreet and no indication of contents is displayed, however if the items you have ordered are not in line with the laws in your area, you run the risk of customs interfering with your package. We are unable to help you in this situation.

Pricing & Payment

All prices seen on the website are final. Any pricing errors will result in your order being suspended until such time we can contact you via the methods provided. In the instance that

we cannot contact you, we will render the order cancelled and all payment refunded as per terms and conditions.

All payments are taken in USD (U.S.Dollars) currency.

Customers are responsible for Import Duty/Tax in their respective countries where applicable. For more details on this please contact your local customs authority.

All orders must be paid for in full before any goods will be shipped. All products are subject to availability and remain the property of Jet Pack 365 until paid for in full.

All credit/debit card details are secured and encrypted using a secure ordering system. Your bank or credit card company may require security checks to validate your purchase.

Domestic Shipping Rates & Policies

We provide you with 1-7 business days shipping via USPS First Class, Priority, or Express Mail depending on your preference. Options of adding tracking, Insurance, etc are also available upon your Check Out. Your valued purchase is packed by professionals, so that it arrives in true form. This offer includes Hawaii and Alaska but excludes US territories.

International Shipping

Residents of all countries, excluding countries black listed by the US Government, are eligible to receive our Jet Pack products. Our shipping rate system will give you a price for the different services at time of checkout.

If you have any further questions regarding shipping please contact us at info@jetpack365.com

Return Policy Information

Jet Pack 365 is committed to providing our customers with truly phenomenal products. We will help you with dealing with any issues you may have with manufacturers of the Jet Pack and any other products we stock here at JetPack365.com

We only accept back items that are in it's original unused non-damaged condition within 7 days of your receipt of the shipment. We will provide a full refund less a 15% restocking fee. Customers are responsible for any return shipping costs (excluding damaged/faulty items). Outside this period we don't accept any returns for any reason. All Sales are Final.

All returns or exchanges must have a RMA number associated with it or it will not be accepted at our warehouse and returned back to you. However if you receive your unit damaged or nonfunctioning we will gladly replace the unit for you once the defected product is recieved back at our warehouse at no cost at all to you.

To obtain an RMA or any further questions, please contact us at info@jetpack365.com.

All returns are the responsibility of the customer until they reach Jet Pack 365.

Faulty products / damaged items:

In the highly unlikely event that an item sent to you is found to be faulty, you may send it back to us after being issued a RMA number for a full refund or replacement. We will also refund the return shipment cost for the faulty item. Items should be sent back via First Class Recorded Delivery. We will not accept extra charges for other courier services or guaranteed next day services. Overseas, items should only be sent back using your country's national postal service. We recommend using an insured delivery method; however we will not accept extra charges for Fed-Ex or other overnight courier services.

Please make sure that you have clearly read any instructions that may have come with the product, or may be displayed on our website, as products found not to be faulty when they come back to us, will be sent back to you at your cost. Please note that our return policy also applies.

Customer Comments

Users of this website may post reviews, comments, and general content via our community forums and galleries, once available, as long as the content is not illegal, obscene, abusive, threatening, defamatory, invasive of privacy, infringing of intellectual property rights, or otherwise injurious to third parties or contain software viruses, political campaigning, commercial solicitation, chain letters, mass mailings, or any form of "spam." You may not use a false e-mail address, impersonate any person or entity, or otherwise mislead as to the origin of any content. Please note that any unpermitted content may be subject to review by Jet Pack 365 and consequently may be deleted and action taken against the offender.

Please also note that the community pages of JetPack365.com, consisting of our forums and user galleries, are largely un-moderated. The comments and pictures posted there do not represent the views or beliefs of JetPack365.com, staff or subsidiaries. All content is the responsibility of the individual poster.